



Acquisition Management Division
Greater Chicagoland Services Team
230 South Dearborn Street, 36th Floor
Chicago, Illinois 60604

June 18, 2015

Kone, Inc.
Mr. Kevin Vogelsinger, Senior Sales Consultant
311 S. Wacker Drive, Suite 2550
Chicago, IL 60604

Dear Mr. Vogelsinger,

This letter is in regard to contract GSP0512SI5067 for Elevator Maintenance Services at the John C. Kluczynski Federal Building, 230 S. Dearborn Street (Location 1), and U.S. Post Office, 211 S. Clark Street (Location 2), Chicago, IL.

Please note your above mentioned contract has expired. GSA has discovered some deficiencies that were not corrected by Kone personnel prior to expiration of the contract. On May 26, 2015 the COR, Elizabeth Madison informed you via email of said tasks that required your attention.

Please contact Elizabeth Madison, GSA COR to schedule a time for Kone personnel to correct the following deficiencies –

Elevators in the John C. Kluczynski Federal Building

Elevator # 1

Obtain proper counter weight run-by

Elevator # 2

Obtain proper counter weight run-by

Elevator # 9

Monitor diameter of hoist ropes

Elevator # 11

Obtain proper counter weight run-by

Counter weight governor rope needs shortening

Elevator # 12

Obtain proper counter weight run-by

Elevator # 13

Obtain proper counter weight run-by

Elevator # 14

Obtain proper counter weight run-by

Elevator # 17

Monitor diameter of hoist ropes

Elevator # 18

Monitor diameter of hoist ropes

Elevator # 19

Monitor diameter of hoist ropes

Elevator # 20

Monitor diameter of hoist ropes

Elevator # 21

Monitor diameter of hoist ropes

Obtain proper counter weight run-by

Elevator # 22

Monitor diameter of hoist ropes

Obtain proper counter weight run-by

Elevator # 23

Counter weight governor rope needs shortening

Elevators in the United States Post Office (Loop Station)

Category 5 testing due (5/15), on all traction elevators and pressure tests due (5/15), on all hydro elevators.

I understand Category 5 testing was done the week of May 18th. (Please send copies of those reports)

Please let me know when the pressure tests are scheduled, and send copies after those tests are completed.

Elevator # 36

Elevator re-leveling every 2 to 3 minutes (Repeat notice)

Also, please explain why this is not fixed yet. This was a repeat notice, first written up in May 2014!

Elevator # 37

Front gate not reversing when obstructed (Repeat notice)

Hatch door motor bad at WL level

Please let me know how and when these issues will be fixed/resolved.

Also, please explain why the front gate is still not fixed; it was first written up in May 2013!

Elevator # 38

Replace broken stop switch in car (Repeat notice)

Rear gate not reversing when obstructed. (Repeat notice)

Also, please explain why the rear gate is still not fixed; it has been a repeat notice for quite some time now!

Since nothing has been done to address these issues GSA will offer up a chance for Kone to resolve these issues no later than 10 days from receipt of this letter, or by June 30, 2015. If none of the deficiencies are corrected, then GSA will correct all the deficiencies and withhold the cost of such from Kone's last payment.

If you have any questions or comments, I can be reached at (b) (6)

Sincerely,

(b) (6)

MICHAEL LITTLE
Contracting Officer
Acquisition Management Division
Chicagoland Services Team

